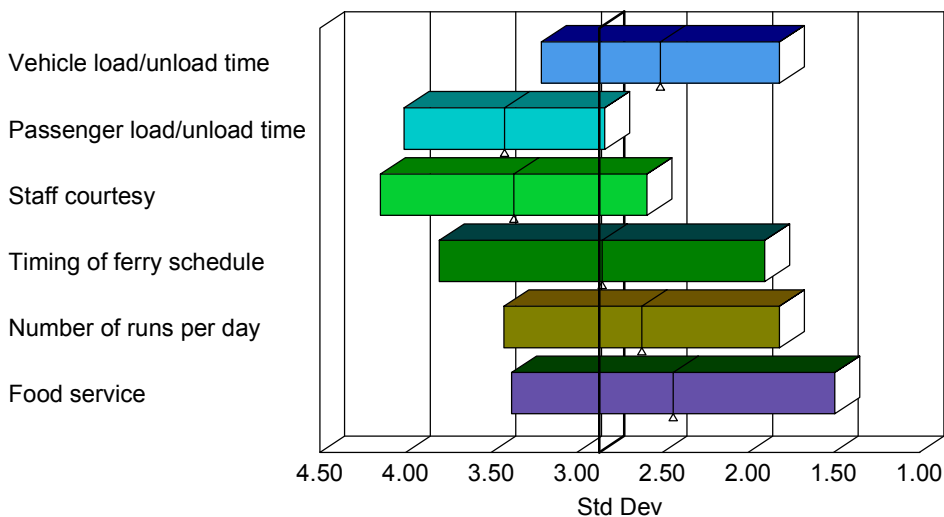




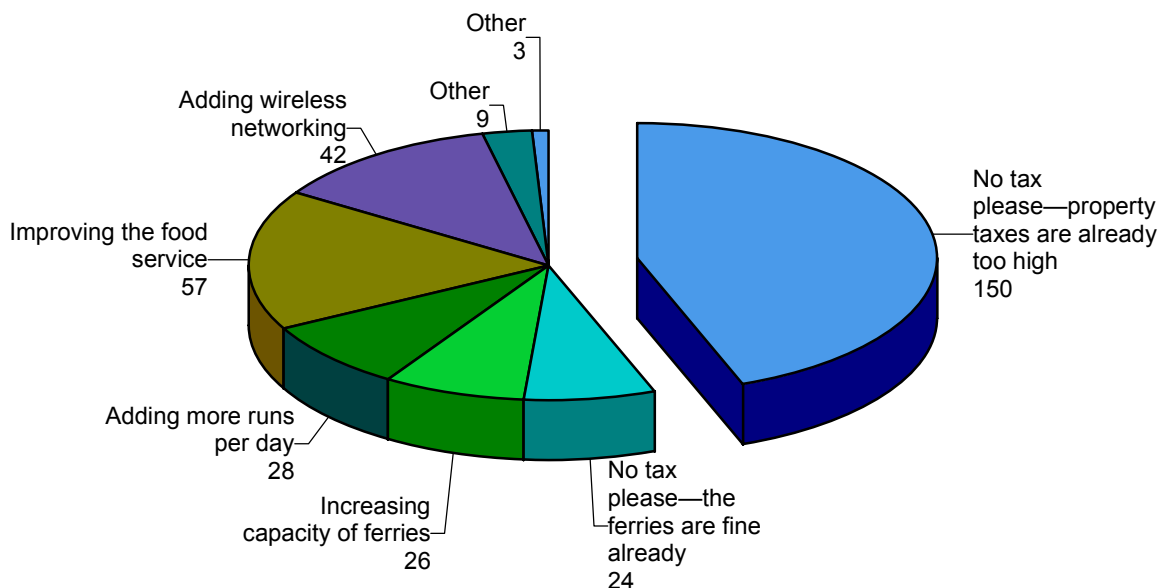
Ferry commuter survey results

Ferry performance ratings. Note that Excellent = 1 and Poor = 4 for this figure. The center line of each bar represents the mean, with the range around indicating the standard deviation. An overall mean for the group is represented by the full height vertical line.

Ferry Performance

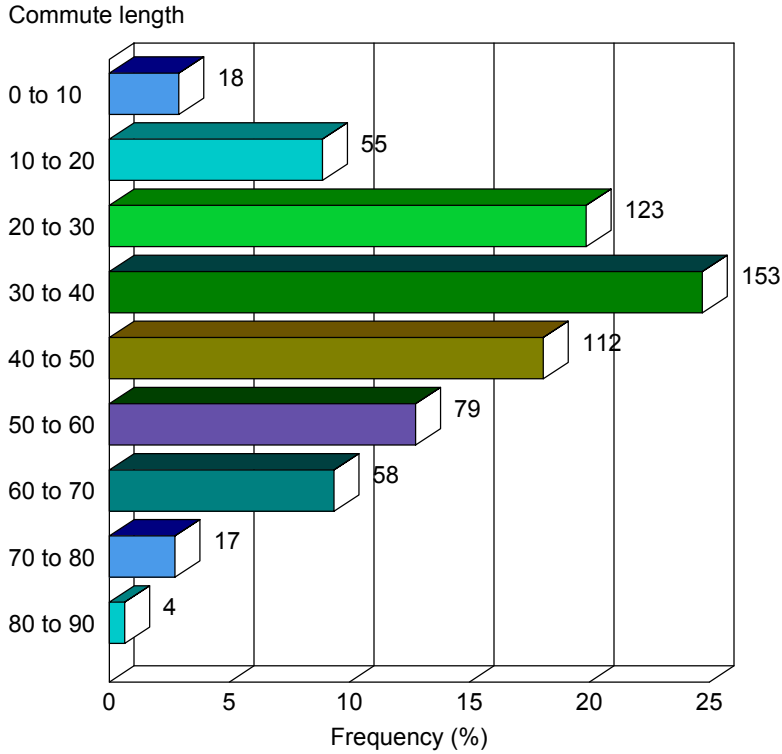


Reactions to the proposed ferry tax. While there is clearly work to be done on the performance ratings, it appears that commuters are not sufficiently unhappy that they are willing to invest in the system.

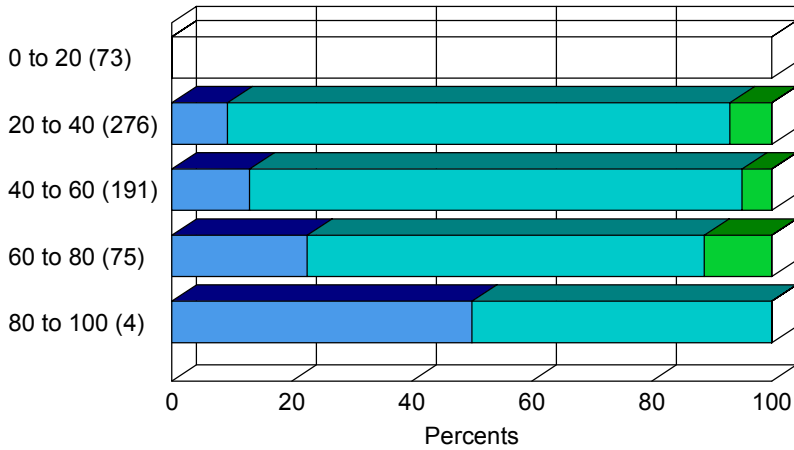


Proposed ferry tax

Total commute time for ferry travelers. For future surveys, we may want to ask respondents to break the total down so we can better evaluate time spent waiting for ferries.



Impact on commute time of walking versus driving onto ferry.



Ride ferry as
■ Drive on ■ Walk on ■ Varies

Telecommuting among ferry travelers. As this is a new set of questions, and two of the questions are not yet incorporated on the scanned version (but are in the new onboard kiosks), there is little data at this time.

"Other" reasons for not telecommuting were coded when repeats appeared. Most of the remaining people who marked Other did not fill in the blank.

	Overall	Commute length				
		0 to 20	20 to 40	40 to 60	60 to 80	80 to 100
Telecommute						
Yes	101	13	44	22	6	0
No	460	31	156	143	67	4
Totals	561	44	200	165	73	4
Telecommuting schedule						
Variable	24	4	14	4	0	0
Fixed, 1-2 Days a week	16	5	6	1	1	0
Fixed, 3-4 Days a week	6	1	2	1	1	0
Full time	7	0	6	0	1	0
Totals	53	10	28	6	3	0
Company telecommuting policy						
Yes, it's required for certain positions	18	3	11	2	1	0
Yes, available upon employee request for certain positions	12	1	6	1	1	0
No, it's only done by exception	23	6	11	3	1	0
Totals	53	10	28	6	3	0
Company subsidize telecommuters						
Yes	19	5	8	3	2	0
No	34	5	20	3	1	0
Totals	53	10	28	6	3	0
Reasons not telecommuting						
Company doesn't allow it	88	7	30	29	14	1
Job isn't suited to working remotely	64	5	22	21	7	1
I need to be in an office environment to be productive	65	7	24	19	8	1
Insufficient computer equipment	2	0	1	1	0	0
Other	18	1	4	7	5	0
Totals	*	*	*	*	*	*

* Note: Multiple answer percentage-count totals not meaningful.

Comments from ferry travelers.

Do you have any other comments?

- why aren't there more incentives for bikers/walkers/etc? we help the transit system and yet are mostly ignored.
- The #12 bus is never on time!
- I think the ferry is a great way to commute. Keep up the good work!
- Too hard to find a power outlet for my laptop
- Please add more bicycle storage
- Could you add some TVs? Even news would be good.
- You can never count on the ferry departure times. They are either leaving early or waiting for that one more car to get loaded.